**Department of Veterans Affairs**

VistA Scheduling Enhancements (VSE) v1.2

Sustainment Release (SR) 1

IOC Testing (IOC)

Test Scripts



**v1.0**

May 2017

**Revision History**

|  |  |  |  |
| --- | --- | --- | --- |
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| 05/01/2017 | 1.0 | Initial version for submission | PII |
|  |  |  |  |
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**IOC – VSE 1.2 – Sustainment Release 1**

**DESCRIPTION:**

The following test cases verify that the following defects have been corrected in VSE:

|  | **Incident #** | **Summary** |
| --- | --- | --- |
|  | I10115520FY16 | The Multiple Appts Required Box is Available for Selection When Transferring an APPT Req to an EWL Request. |
|  | I10632644FY16 | IOC- When You Look at a Clinic Group, the Horizontal Lines Don't Line up Across Schedules in the Calendar. |
|  | I10731487FY16 | Remove Hovering and Make Consistent with Clinic Schedule. |
|  | I10658980FY16 | A Blank Line is Displayed After Removal of Appointment Request from the RM Grid. |
|  | I11072424FY17 | VS GUI Does Not Display Cancel Time Correctly in Calendar When Partial Day Clinic Cancellation is Done. |
|  | I11278566FY17 | User is able to select SC for a NSC PT When Transferring an APPT REQUEST TO EWL. |
|  | I12166209FY17 | When selecting a Request from the RM Grid that has a PAST CID/PD date the calendar grid opens to TODAY but the calendar on the left side opens to the past CID/Date |
|  | I12166991FY17 | User Can Change Temporary Address Start Date but the First Entered Date is Captured. |
|  | I12168045FY17 | VS GUI v2.0.0.8-UAT: Clinic Group Does Not Display Providers in the Group. |
|  | I12179702FY17 | VS GUI is not Notifying VistA When a User Access a Sensitive Record. |
|  | I11476925FY17 | There is No Way to Decline Access a Sensitive Patient After it has Been Selected. |
|  | I12183008FY17 | Sensitive Patient Information is not Displaying After the Security Agreement has Been Accepted |
|  | I12519207FY17 | VS GUI 2.0.0.8-IOC - The Patient's Date of Birth (DOB) is sometimes hidden in the ribbon bar |
|  | I12381309FY17 | VS GUI v2.0.0.8 - Service Connected(SC) related check box in APPT REQUEST/EWL not in sync with Appointment Type |
|  | I12438637FY17 | VS GUI v2.0.0.8-IOC: Audit Report not Allowing Manager to Change User Selection. |
|  | I12487253FY17 | VS GUI v2.0.0.8-IOC: Hovering Over Appointment in Calendar Does NOT Display Detailed Patient Information. |
|  | I12487403FY17 | VS GUI 2.0.0.8 IOC - the drag and drop appointment capability is not available |
|  | I12487482FY17 | VS GUI 2.0.0.8 IOC - Unable to remove Special Needs and Preferences remarks |
|  | I12514894FY17 | VS GUI 2.0.0.8- IOC: Unable to print No-Show, Cancel, Patient, Cancel by Clinic letters |
|  | I12520061FY17 | VS GUI v2.0.0.8-IOC: Appointment Length Displayed in the New Appointment Block does NOT match VL clinic set appt length |
|  | I12521476FY17 | VS GUI v2.0.0.8-IOC: Received unhandled exception after clicking search for patient |
|  | I12521882FY17 | VS GUI v2.0.0.8-IOC: Provider or Patient No Longer Coming Up when I tab to Requested By box and type PR or PA. |
|  | I12522168FY17 | VS GUI v2.0.0.8-IOC: Unable to enter "x" in work phone number to define extension. |
|  | I12522371FY17 | VS GUI v2.0.0.8-IOC: Heavy grid lines in clinic schedule for areas no longer defined with availability. |
|  | I12523876FY17 | VS GUI v2.0.0.8-IOC: APPT Comments Are Not Updated in the RM Grid After They Are Revised. |
|  | I12524388FY17 | VS GUI v2.0.0.8-IOC: Provider Names Not Being Displayed. |
|  | I12524663FY17 | VS GUI v2.0.0.8-IOC: User is Not Seeing Any or All Clinics When Using the Clinic Abbreviation. |
|  | I12542160FY17 | VS GUI v2.0.0.8-IOC: Clinic Drop Down Box Isn't Dropping When I Create a New Recall Request |
|  | I12525300FY17 | VS GUI v2.0.0.8-IOC: Appt Block for Unscheduled Appts is NOT Displaying the Time Selected in the Calendar Grid. |
|  | I12558918FY17 | VS GUI v2.0.0.8 IOC Prod: MRTC Find Appointment Dialog will NOT Automatically Display. |
|  | I12563921FY17 | VS GUI v2.0.0.8-IOC PROD: Correct Duration is not in the Dropdown Box. |
|  | I12568776FY17 | VS GUI v2.0.0.8 UAT/IOC-PROD: Clinic Schedule Will Not Automatically Display For Regular Single Requests. |
|  | I12625138FY17 | VS GUI v2.0.0.8-IOC Prod: User Preference filter using too many clinics causing VS GUI to hang |
|  | I12657907FY17 | VS GUI v2.0.0.8-IOC: After filtering to SC visits in User Preferences, only the loading patient request dialog spins, but never loads any requests |
|  | I12657968FY17 | When Cancel Available for Two Separate Days, Same Clinic Only 1 Request Displays on Report.  **[VS GUI Requests Reopened by Cancel Availability [SDEC REQ REOPENED BY SDCANCEL]** |
|  | I9642568FY16 | When searching for a provider clinic a "Loading Screen" displays but does not go away when the search results are presented. |
|  | I9790797FY16 | Comment Symbol is Displayed in a Column That is Not Supposed to Have a Symbol. |
|  | R10436662FY16 I12878525FY17 | IOC: Query Tool with Criteria of EWL and Podiatry Service Produces Black Screen. |
|  | R9179278FY16 I12878778FY17 | SVS GUI Audit Activity Report Showing Activity for Users Not Logged Into System. |

**ASSUMPTIONS:**

* User is assigned the appropriate security keys to access the VistA Scheduling GUI application.
* The test data is at the state where the user can utilize it to execute the test scripts.

## INSTRUCTION(S):

1. Execute each test case and scenario
   * Upon completion of step within the scenario, enter Pass or Fail. If scenario Fails, provide the following information in the Comment column:

* Provide Pt Name if applicable
* Explain Failure
* Provide Steps to Recreate

NOTE: Use the Ad Hoc Testing section to document any failed scenarios during Ad-hoc testing.

### TEST CASE 1: Verify that the Number of Appointments Required and the interval Between Appointments (in days) check box is dimmed.

**Prerequisite:**

* Patient has an existing APPT request (not MRTC).

**1.1 Validate that the Number of Appointments Required and Interval Between Appointments (In days) check box is dimmed**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_1.1 | I10115520FY16 |  | Log on to VS GUI |  |  |  |
|  |  |  | Search and select the appropriate patient |  |  |  |
|  |  |  | Select the APPT request |  |  |  |
|  |  |  | Perform Transfer to EWL |  |  |  |
|  |  |  | Click the drop-down arrow below the Multiple Appointments Required check box. | Validate that the Number of Appointments Required and Interval Between Appointments (in days) check box is dimmed (not available). |  |  |

### TEST CASE 2: Verify that the horizontal lines are lining up across schedules in the calendar.

**Prerequisite:**

* Available Clinic Groups (at least one clinic must have special instructions and one clinic should not have special instructions)

**2.1 Verify that the horizontal lines are lining up against each other**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_2.1 | I10632644FY16 |  | 1. Log on to VS GUI |  |  |  |
|  |  |  | 2. Click Clinic Groups |  |  |  |
|  |  |  | 3. Enter partial name of clinic group (6 characters minimum) |  |  |  |
|  |  |  | 4. Select the appropriate clinic group to display | Validate that the horizontal lines are lining up against each other |  |  |

**2.2 Verify that the horizontal lines are lining up against each other**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_2.2 | I10632644FY16 |  | 1. Log on to VS GUI |  |  |  |
|  |  |  | 2. Click Provider Schedules |  |  |  |
|  |  |  | 3. Enter partial name of provider (has to be the default provider for the clinic with special instructions and one provider has to be the default provider for the clinic withOUT special instructions) |  |  |  |
|  |  |  | Select the appropriate provider to display. | Validate that the horizontal lines are lining up against each other |  |  |

### TEST CASE 3: Verify no hover information pops up.

**Prerequisite:**

* Execute this test script after Test Case 2.1, step #3.
* Available Clinic Groups

**3.1 Validate no hover information pops up**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_3.1 | I10731487FY16 |  | Log on to VS GUI |  |  |  |
|  |  |  | Click Clinic Groups |  |  |  |
|  |  |  | Enter partial name of clinic group (6 characters minimum |  |  |  |
|  |  |  | Select the appropriate clinic group to display |  |  |  |
|  |  |  | Hover over where you see Special Instructions |  |  |  |
|  |  |  | Verify that no hover information pops up |  |  |  |
|  |  |  | Hover over where you see Appointment Length and Max OB information displays. | Confirm that no hover information pops up. |  |  |

### TEST CASE 4: Verify that no white line appears on top after clicking OK on the Closing Request box

**Prerequisite:**

* Patient has existing open requests (at least 7 requests)

**4.1 Verify that no white line appears on top after clicking OK on the Closing Request box**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_4.1 | I10658980FY16 |  | Log on to VS GUI |  |  |  |
|  |  |  | Search and Select the appropriate patient |  |  |  |
|  |  |  | Scroll down to go to the bottom of the list of request in the RM grid |  |  |  |
|  |  |  | Select the 3rd request from the bottom |  |  |  |
|  |  |  | Schedule/Book the appointment | Verify that no white (blank) line appears on top after clicking OK on the Closing Request box |  |  |

### TEST CASE 5: Verify that VS GUI Displays Cancel Time Correctly in Calendar When Partial Day Clinic Cancellation is Done

**Prerequisite:**

* Clinic with:
  + 60min appointment length
  + 60min display increment
  + Not VL
  + Hour Clinic Start = 8am
  + Availability = 8-9, 10-11,11-12
  + Partial Cancellation = 815-915

**5.1** Verify that VS GUI Displays Cancel Time Correctly in Calendar When Partial Day Clinic Cancellation is Done

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_5.1 | I11072424FY17 |  | Log on to VS GUI |  |  |  |
|  |  |  | Search and Select the appropriate clinic |  |  |  |
|  |  |  | Go to the day with Partial Clinic cancellation | Validate that the hours cancelled is correct (815-915). |  |  |

### TEST CASE 6: Verify that a User is able to select SC for a NSC PT when transferring an APPT REQUEST TO EWL.

**Prerequisite:**

* Patient with Patient Eligibility Code of NSC and has an open APPT request

**6.1 ISSUE:** User is not able to select SC for a NSC PT when transferring an APPT REQUEST TO EWL.

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_6.1 | I11278566FY17 |  | Log on to VS GUI |  |  |  |
|  |  |  | Search and select the appropriate patient |  |  |  |
|  |  |  | Select the APPT request |  |  |  |
|  |  |  | Perform Transfer to EWL | Verify that the Svc Related check box is dimmed (not available). |  |  |

### TEST CASE 7: Verify that when selecting a request from the RM Grid that has a past date that the Clinic Schedule opens to TODAY’s date

**Prerequisite:**

* Patient with requests with CID/Preferred DATE in the past that is a Consult or a request for a Service and a request that is an APPT, EWL or Recall with CID/Preferred Date for a Clinic.
  + If it is for a Recall request make sure the clinic has a Recall Letter and if it is for an APPT or EWL, make sure the clinic is active

**7.1 When selecting a Request from the RM Grid that has a PAST CID/PD date the calendar grid opens to TODAY but the calendar on the left side opens to the past CID/Date**

**NOTE: This is an intermittent issue and needs to be executed 4-5 times. Also, execute this test script using the Query function**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_7.1 | I12166209FY17 |  | Log on to VS GUI |  |  |  |
|  |  |  | Search and select the appropriate patient. |  |  |  |
|  |  |  | Select the request with past CID/Preferred Date that is for Consult or for Service. | Verify that the Calendar on the left stays to TODAY's date |  |  |

### TEST CASE 8: Verify that the user can change a Temporary Address, Start Date but the first entered Date is captured

**Prerequisite:**

* Patient with no Temporary Address yet.

**8.1** Verify that the user can change a Temporary Address, Start Date but the first entered Date is captured

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_1 | I12166991FY17 |  | Log on to VS GUI |  |  |  |
|  |  |  | Search and Select a patient |  |  |  |
|  |  |  | Click Cancel from the Request Type window |  |  |  |
|  |  |  | Press CTRL +P to launch the Patient Info dialog |  |  |  |
|  |  |  | Click the Temporary Address Active check box |  |  |  |
|  |  |  | Enter Start date as 5/1/17 |  |  |  |
|  |  |  | Enter Address Lin8.e |  |  |  |
|  |  |  | Enter Zip Code |  |  |  |
|  |  |  | Select from City drop down or take the default |  |  |  |
|  |  |  | Go back to Start Date, change it to Today's Date |  |  |  |
|  |  |  | Click on End Date field; enter 9/1/17. |  |  |  |
|  |  |  | Go to VistA, using Patient Inquiry, validate that the Start Date is Today's Date |  |  |  |
|  |  |  | From VS GUI, click Refresh, search the same patient, <CTRL+P> again |  |  |  |
|  |  |  | Click the down arrow for the Temporary Address box |  |  |  |
|  |  |  | Try to change the Start Date to 4/1/17 (it should not let you) |  |  |  |
|  |  |  | Change the Start Date to 5/1/17 |  |  |  |
|  |  |  | Change the End Date to Tomorrow's Date (it should default to the same Start Date = 5/1/17) |  |  |  |
|  |  |  | Change the End Date to 8/1/17 |  |  |  |
|  |  |  | Click OK |  |  |  |
|  |  |  | Go to VistA and check the Start and End dates | Verify that the Start Date = 5/1/17, End Date = 8/1/17. |  |  |

### TEST CASE 9: Verify that all active clinics are displayed in the schedule

**Prerequisite:**

* Clinic Group with a Provider as one of the Resource. Provider must be linked to at least 1 clinic either as a default provider or one of the providers.

**9.1 Verify that all active Clinic Group is Displayed for the Providers in the Group.**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_9.1 | I12168045FY17 |  | Log on to VS GUI |  |  |  |
|  |  |  | Click Clinic Group |  |  |  |
|  |  |  | Enter partial name of the Clinic Group |  |  |  |
|  |  |  | Select the appropriate Clinic Group | Verify that all active clinics display in the schedule. |  |  |

### TEST CASE 10: Verify that VS GUI is notifies VistA when a User Accesses a Sensitive Record.

**Prerequisite:**

* Patient with security level of Sensitive (for example, a Patient with Employee as eligibility)
* User has DG SECURITY OFFICER to access the Security Officer Menu

**10.1 Verify that VS GUI is notifies VistA when a User Accesses a Sensitive Record.**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_10.1 | I12179702FY17 |  | Log on to VS GUI |  |  |  |
|  |  |  | Search and select the appropriate Patient marked as sensitive |  |  |  |
|  |  |  | Verify the Sensitive Record Warning displays |  |  |  |
|  |  |  | Click Continue |  |  |  |
|  |  |  | Click Cancel on the Request Type dialog |  |  |  |
|  |  |  | Log on to VistA |  |  |  |
|  |  |  | Access SECURITY OFFICER MENU |  |  |  |
|  |  |  | Select Display User Access to Patient Record |  |  |  |
|  |  |  | At Select Patient Name, enter patient |  |  |  |
|  |  |  | At Beginning Date: enter TODAY |  |  |  |
|  |  |  | At Ending Date: enter TODAY |  |  |  |
|  |  |  | At Do you want to see when a select user accessed this record? No// press ENTER |  |  |  |
|  |  |  | At Device: Home// press ENTER |  |  |  |
|  |  |  | At Right Margin: 80// press ENTER | Verify a log is entered for the user who accessed the patient. |  |  |

### TEST CASE 11: Verify that a user can decline access to a Sensitive Patient after it has been selected

**Prerequisite:**

* Patient with security level of Sensitive
* Patient with Primary Eligibility Code of Employee
* User has no DG SECURITY OFFICE and DG SENSITIVITY security keys

**11.1 Verify that a user can decline access to a Sensitive Patient after it has been selected.**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_11.1 | I11476925FY17 |  | Log on to VS GUI |  |  |  |
|  |  |  | Search and select the appropriate patient |  |  |  |
|  |  |  | When the Sensitive Record Warning displays, verify that there is a cancel button displays |  |  |  |
|  |  |  | Click Cancel | Verify that the patient did not load. |  |  |

### TEST CASE 12: Verify that Sensitive Patient information is displayed after the Security Agreement has been accepted

**Prerequisite:**

* Patient with security level of Sensitive
* Patient with Primary Eligibility Code of Employee

**12.1** Verify that Sensitive Patient information (ex., SSN, DOB, etc.) is displayed after the Security Agreement has been accepted

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_12.1 | I12183008FY17 |  | Log on to VS GUI |  |  |  |
|  |  |  | Search and select the appropriate marked as sensitive |  |  |  |
|  |  |  | Verify the Sensitive Record Warning displays, |  |  |  |
|  |  |  | Click Continue |  |  |  |
|  | I12519207FY17 |  | Verify DOB up on the Ribbon bar completely displays |  |  |  |
|  |  |  | Verify SSN is fully visible in the RM Grid |  |  |  |
|  |  |  | Select any visit from the Pending Appointment box that is not Cancelled |  |  |  |
|  |  |  | Find the appointment on the Clinic Schedule |  |  |  |
|  |  |  | Hover over the appointment |  |  |  |
|  |  |  | Verify that the SSN and DOB is fully visible |  |  |  |
|  |  |  | Using the same appointment, right click and select Edit Appointment |  |  |  |
|  |  |  | Verify that the SSN and DOB is fully visible |  |  |  |
|  |  |  | Click Cancel to close the Edit Appointment dialog |  |  |  |
|  |  |  | Right click on the appointment again and select View Appointment | Verify that the SSN and DOB is fully visible |  |  |

### TEST CASE 13: Verify that the Service Connected (SC) related check box in APPT REQUEST/EWL is in sync with Appointment Type

**13.1 Verify that the Service Connected (SC) related check box in APPT REQUEST/EWL is in sync with Appointment Type**

**Prerequisite:**

* ***Patient with Eligibility of 50% and greater***
* User has SDWL Menu key
* Clinic that is also define as a Wait List Clinic Location.

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_13.1 | I12381309FY17 |  | Log on to VS GUI |  |  |  |
|  |  |  | Search and Select the appropriate patient |  |  |  |
|  |  |  | Click OK on Request Type dialog |  |  |  |
|  |  |  | Verify that :  a. Svc related = checked  b. Appointment type = Service Connected |  |  |  |
|  |  |  | Enter search text in the Clinic box and select the appropriate clinic | Verify that the Appointment type still defaults to Service Connected |  |  |
|  |  |  | Define CID/Preferred Date and other required fields |  |  |  |
|  |  |  | Click OK | Verify SC Visit in Rm grid is checked for the new request |  |  |
|  |  |  | View Request | Verify Svc Related is checked and Appointment Type is Service Connected |  |  |
|  |  |  | Click OK |  |  |  |
|  |  |  | Edit the Request | Verify Svc Related is checked and Appointment Type is Service Connected |  |  |
|  |  |  | UnCheck Svc Related | Verify that Appointment type changes to what is defined in clinic profile |  |  |
|  |  |  | Click OK | Verify that the SC Visit in RM grid is now uncheck |  |  |
|  |  |  | View the Request | Verify that  a. Svc Related = unchecked  b. Appointment type = to what is defined in the clinic profile |  |  |
|  |  |  | Perform Transfer to EWL | Verify that  a. Svc Related = unchecked  b. Appointment type = to what is defined in the clinic profile |  |  |

**13.2 Verify that the Service Connected (SC) related check box in APPT REQUEST/EWL is in sync with Appointment Type**

**Prerequisite:**

* ***Patient with Eligibility of less than or equal to 50%***
* User has SDWL Menu key
* Clinic that is also define as a Wait List Clinic Location.

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_13.2 | I12381309FY17 |  | Log on to VS GUI |  |  |  |
|  |  |  | Search and Select the appropriate patient |  |  |  |
|  |  |  | Click OK on Request Type dialog | Verify that:  a. Svc Related is unchecked  b. Appointment Type = null |  |  |
|  |  |  | Enter search text in the Clinic box and select the appropriate clinic | Verify that Appointment type default to what is defined in Clinic Profile |  |  |
|  |  |  | Define all required field, then Click OK. | Verify that SC Visit in RM Grid is unchecked for the new request |  |  |
|  |  |  | View Request | Verify Svc Related is unchecked and Appointment Type is what is defined in Clinic Profile |  |  |
|  |  |  | Edit the Request | Verify Svc Related is unchecked and Appointment Type is what is defined in Clinic Profile |  |  |
|  |  |  | Check Svc Related check box | Verify that Appointment type changes to Service Connected |  |  |
|  |  |  | Click OK | Verify that the SC Visit in RM grid is now check |  |  |
|  |  |  | View the Request | Verify that  a. Svc Related = checked  b. Appointment type = Service Connected |  |  |
|  |  |  | Perform Transfer to EWL | Verify that  a. Svc Related = checked  b. Appointment type = Service Connected |  |  |

**13.3 Verify that the Service Connected (SC) related check box in APPT REQUEST/EWL is in sync with Appointment Type**

**Prerequisite:**

* ***Patient with Eligibility of less than or equal to 50%***
* User has SDWL Menu key
* Clinic that is also define as a Wait List Clinic Location.

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_13.3 | I12381309FY17 |  | Log on to VS GUI |  |  |  |
|  |  |  | Search and Select the appropriate patient |  |  |  |
|  |  |  | Click OK on Request Type dialog |  |  |  |
|  |  |  | Click the Svc Related check box | Verify that Appointment type defaults to Service connected |  |  |
|  |  |  | Enter search text in the Clinic box and select the appropriate clinic | Verify that Appointment Type still defaults to Service Connected. |  |  |
|  |  |  | Define all required field, then Click OK. | Verify that SC Visit in Rm grid is checked for the new request. |  |  |
|  |  |  | View Request | Verify Svc Related is checked and Appointment Type is Service Connected. |  |  |
|  |  |  | Click OK |  |  |  |
|  |  |  | Edit the Request | Verify Svc Related is checked and Appointment Type is Service Connected |  |  |
|  |  |  | UnCheck Svc Related | Verify that Appointment type changes to what is defined in clinic profile. |  |  |
|  |  |  | Click OK | Verify that the SC Visit in RM Grid is now unchecked. |  |  |
|  |  |  | View the Request | Verify that  a. Svc Related = unchecked  b. Appointment type = to what is defined in the clinic profile. |  |  |
|  |  |  | Perform Transfer to EWL | Verify that  a. Svc Related = unchecked  b. Appointment type = to what is defined in the clinic profile |  |  |

**13.4 Verify that the Service Connected (SC) related check box in APPT REQUEST/EWL is in sync with Appointment Type**

**Prerequisite:**

* ***Patient with non-Service Connected***
* User has SDWL Menu key
* Clinic that is also define as a Wait List Clinic Location.

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_13.4 | I12381309FY17 |  | Log on to VS GUI |  |  |  |
|  |  |  | Search and Select the appropriate patient |  |  |  |
|  |  |  | Click OK on Request Type dialog | Verify that Svc Related is dimmed and Appointment Type is blank. |  |  |
|  |  |  | Enter search text in the Clinic box, then select the appropriate clinic | Verify that Appointment Type defaults to what is defined in Clinic Profile. |  |  |
|  |  |  | Define all required field, then click OK | Verify that SC Visit in RM Grid is unchecked. |  |  |
|  |  |  | View Request | Verify Svc Related is dimmed and Appointment Type is what is defined in Clinic Profile. |  |  |
|  |  |  | Click OK |  |  |  |
|  |  |  | Edit the Request. | Verify Svc Related is unchecked and Appointment Type is what is defined in Clinic Profile. |  |  |
|  |  |  | Try to check the box for Check Svc Related. | Verify that the Check Svc Related box is dimmed (not available).  Verify that Appointment type does not change. |  |  |
|  |  |  | Click OK. |  |  |  |
|  |  |  | Perform Transfer to EWL | Verify that  a. Svc Related is dimmed (not available)  b. Appointment type does not change |  |  |

### TEST CASE 14: Verify that the Audit Report allows the Manager to Change User Selection.

**Prerequisite:**

* User must have SDECZMGR key

**14.1 Issue: Audit Report not Allowing Manager to Change User Selection**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_14.1 | I12438637FY17 |  | Log on to VS GUI |  |  |  |
|  |  |  | Click Reports tab. |  |  |  |
|  |  |  | Click Audit Activity. |  |  |  |
|  |  |  | Click drop down box for Scheduler |  |  |  |
|  |  |  | Select ALL. |  |  |  |
|  |  |  | Click drop down box again for Scheduler. |  |  |  |
|  |  |  | Select one of the scheduler. | Verify that the Report is displayed for the selected Scheduler. |  |  |
|  |  |  | Click drop down box again for Scheduler. |  |  |  |
|  |  |  | Select another scheduler from the drop-down list. | Verify that the Report is displayed for the selected Scheduler. |  |  |
|  |  |  | Change Start Date. |  |  |  |
|  |  |  | Click View Report | Verify that the Report is updated and displayed for the selected Scheduler. |  |  |

### TEST CASE 15: Verify that hovering over Appointment in Calendar Display will display detailed Patient Information

**Prerequisite:**

* Patient with previously scheduled appointment.

**15.1 Issue: IOC: Hovering Over Appointment in Calendar Does NOT Display Detailed Patient Information.**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_15.1 | I12487253FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Search and select the appropriate test patient with previously scheduled appointment. |  |  |  |
|  |  |  | From Request Type dialog click Cancel. |  |  |  |
|  |  |  | After patient loads, from Pending Appointment Window, select previously created appointment. |  |  |  |
|  |  |  | Find Appointment in Clinic Schedule Grid. |  |  |  |
|  |  |  | Select appointment in Clinic Schedule Grid. | Confirm the appointment displays in Time Slot Viewer. |  |  |
|  |  |  | Hover over appointment in Time Slot Viewer. | Verify that the dialog displays with Patient Name, SSN, and DOB plus Appointment Details. |  |  |
|  |  |  | Hover over appointment in Clinic Schedule Grid. | Verify that the dialog displays with Patient Name, SSN, and DOB plus Appointment Details. |  |  |

### TEST CASE 16: Verify that the drag and drop appointment capability is available

**Prerequisite:**

* Clinic with previously scheduled appointments for future date.

**16.1 ISSUE: Drag and drop appointment capability is not available**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_16.1 | I12487403FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | From Resource Pane, search, then select clinic with previously scheduled appointment for **future date**. |  |  |  |
|  |  |  | From Clinic Schedule Grid, in Week View, then left-click scheduled appointment. |  |  |  |
|  |  |  | Selecting appointment, hold left-click down, and drag appointment to new **future date**. |  |  |  |
|  |  |  | Once new **future date** is select, release left click. |  |  |  |
|  |  |  | Move Appointment Dialog displays. |  |  |  |
|  |  |  | Confirm new appointment date/time. Click OK. |  |  |  |
|  |  |  | Cancel Appointment Dialog displays. |  |  |  |
|  |  |  | Complete Cancel Appointment Dialog, then click OK. | Verify that the Print Letter? Dialog is displayed. |  |  |
|  |  |  | Click Cancel. |  |  |  |

**Prerequisite:**

* Clinic with previously scheduled appointments for past date.

**16.2 ISSUE: Drag and drop appointment capability is not available**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_16.2 | I12487403FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | From Resource Pane, search, then select clinic with previously scheduled appointment for **past date**. |  |  |  |
|  |  |  | From Clinic Schedule Grid, in Week View, then left-click scheduled appointment. |  |  |  |
|  |  |  | Selecting appointment, hold left-click down, and drag appointment to new **past date**. |  |  |  |
|  |  |  | Once new **past date** is select, release left click. |  |  |  |
|  |  |  | Move Appointment Dialog displays. |  |  |  |
|  |  |  | Confirm new appointment date/time. Click OK. |  |  |  |
|  |  |  | Cancel Appointment Dialog displays. |  |  |  |
|  |  |  | Complete Cancel Appointment Dialog, then click OK. | Verify that the Print Letter? Dialog is displayed. |  |  |
|  |  |  | Click Cancel. |  |  |  |
|  |  |  | Closing Request dialog displays, then click OK. | Confirm in Pending Appointment Window that previous appointment is cancelled.  Confirm in Pending Appointment Window that new appointment is created for the date/time that appointment was "dropped" into. |  |  |
|  |  |  | Log into VistA, go to APPT Management. |  |  |  |
|  |  |  | Select patient where the appointment was changed. | Validate that the first appointment was canceled and the 2nd appointment was in the future. |  |  |
|  |  |  | Expand entry for both appointments. | Validate the user's activities |  |  |

**Prerequisite:**

* Clinic Group with previously scheduled appointment.

**16.3 ISSUE: Drag and drop appointment capability is not available**

[Is there any comparison in stop codes for where this appt can be moved to?]

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_16.3 | I12487403FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | From Resource Pane, select Clinic Group Schedules. |  |  |  |
|  |  |  | From Clinic Schedule Grid, then left-click scheduled appointment. |  |  |  |
|  |  |  | Selecting appointment, hold left-click down, and drag appointment to new clinic/time in the Clinic Group. |  |  |  |
|  |  |  | Once new appointment slot is selected, release left click. |  |  |  |
|  |  |  | Move Appointment Dialog displays. |  |  | Is there any comparison in stop codes for where this appt can be moved to? |
|  |  |  | Confirm new appointment date/time for different clinic in Clinic Group, then click OK. |  |  |  |
|  |  |  | Cancel Appointment Dialog displays. |  |  |  |
|  |  |  | Complete Cancel Appointment Dialog, then click OK. | Verify that the Print Letter? Dialog is displayed. |  |  |
|  |  |  | Click Cancel. |  |  |  |
|  |  |  | Closing Request dialog displays, then click OK. | Confirm in Pending Appointment Window that previous appointment is cancelled.  Confirm in Pending Appointment Window that new appointment is created for the date/time that appointment was "dropped" into. |  |  |
|  |  |  | Log into VistA, go to APPT Management. |  |  |  |
|  |  |  | Select patient where the appointment was changed. | Validate that the first appointment was canceled and the 2nd appointment was in the future. |  |  |
|  |  |  | Expand entry for both appointments. | Validate the user's activities |  |  |

### TEST CASE 17: Verify that Special Needs and Preferences window in Ribbon Bar is updated and no longer displays deleted Remarks

**Prerequisite:**

* Patient with Remarks defined in Special Needs and Preferences.

**17.1 ISSUE: Unable to remove Special Needs and Preferences remarks**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_17.1 | I12487482FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Search and select the appropriate patient |  |  |  |
|  |  |  | In Request Type dialog click cancel. |  |  |  |
|  |  |  | Once patient information loads, select Ctrl+P. |  |  |  |
|  |  |  | From Patient Info dialog, select Remarks field in Special Needs and Preferences section. |  |  |  |
|  |  |  | Highlight text in Remarks field and select Delete. |  |  |  |
|  |  |  | Click OK in Patient Info dialog. | Confirm Special Needs and Preferences Window in Ribbon Bar is updated and no longer displays the deleted Remarks. |  |  |

### TEST CASE 18: Verify the ability to print No Show, Cancelled By Clinic, and APPT Cancellation letters.

**Prerequisite:**

* Clinic is set up with a No Show Letter, Clinic Cancellation Letter, and APPT. Cancellation Letter.
* Patient with appointment for Today
* Patient with at least 2 future appointments

**18.1 ISSUE: Unable to print No-Show, Cancel, Patient, Cancel by Clinic letters**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_18.1 | I12514894FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Search and Select the appropriate patient. |  |  |  |
|  |  |  | Select the appointment to No Show from the Pending Appointment box |  |  |  |
|  |  |  | Right click on the appointment from the Clinic Schedule |  |  |  |
|  |  |  | Select Mark as No Show |  |  |  |
|  |  |  | Click OK. | Verify Print Letter dialog displays |  |  |
|  |  |  | Click OK. | Verify that the Patient No Show Letter window is displayed. |  |  |
|  |  |  | Type in the name of the VistA printer to print. |  |  |  |
|  |  |  | Click Print (Server). | Verify all dialogs are closed and the NO Show Letter is printed.  Verify address placement matches a scheduling letter printed through VistA Appointment Management |  |  |

**18.2 ISSUE: Unable to print No-Show, Cancel, Patient, Cancel by Clinic letters**

**Prerequisite:**

* Clinic is set up with a No Show Letter, Clinic Cancellation Letter, and APPT. Cancellation Letter.
* Patient with appointment for Today
* Patient with at least 2 future appointments

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_18.2 | I12514894FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Search and Select the appropriate patient. |  |  |  |
|  |  |  | Select the appointment to No Show from the Pending Appointment box |  |  |  |
|  |  |  | Right click on the appointment from the Clinic Schedule |  |  |  |
|  |  |  | Select Cancel Appointment |  |  |  |
|  |  |  | Select a Reason, then click OK. | Verify Print Letter dialog displays |  |  |
|  |  |  | Click OK. | Verify that the Patient No Show Letter window is displayed. |  |  |
|  |  |  | Type in the name of the VistA printer to print. |  |  |  |
|  |  |  | Click Print (Server). | Verify all dialogs are closed and the Cancellation Letter is printed.  Verify address placement matches a scheduling letter printed through VistA Appointment Management |  |  |

**18.3 ISSUE: Unable to print No-Show, Cancel By Patient, Cancel by Clinic letters**

**Prerequisite:**

* Clinic is set up with a No Show Letter, Clinic Cancellation Letter, and APPT Cancellation **Cancel By Patient** Letter.
* Patient with appointment for Today
* Patient with at least 2 future appointments

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_18.3 | I12514894FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Search and Select the appropriate patient. |  |  |  |
|  |  |  | Select the appointment to No Show from the Pending Appointment box |  |  |  |
|  |  |  | Right click on the appointment from the Clinic Schedule |  |  |  |
|  |  |  | Select Cancel Appointment |  |  |  |
|  |  |  | Click Cancel by Patient, then select a reason and Click OK | Verify Print Letter dialog displays |  |  |
|  |  |  | Click OK. | Verify that the Patient Cancellation Letter window is displayed. |  |  |
|  |  |  | Type in the name of the VistA printer to print. |  |  |  |
|  |  |  | Click Print (Server). | Verify all dialogs are closed and the Cancellation Letter is printed.  Verify address placement matches a scheduling letter printed through VistA Appointment Management |  |  |

### TEST CASE 19: Verify that the Appointment Length Displayed in the New Appointment Block matches VL clinic set appt length

**Prerequisite:**

* Access to Tasks Tab.
* APPT Request for clinic defined as VL Clinic defined as follows:
  + 10-minutes variable length, and;
  + 20-minutes variable length.

**19.1 ISSUE: Appointment Length Displayed in the New Appointment Block does NOT match VL clinic set appt length**

**Execute this test case twice; one with 10-minutes, and another with 20-minutes variable length.**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_19.1 | I12520061FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | From Tasks Tab, search and select appropriate test patient. |  |  |  |
|  |  |  | From Request Type dialog, Click Cancel. |  |  |  |
|  |  |  | Select APPT Request for clinic defined as VL clinic from RM Grid. |  |  |  |
|  |  |  | From Clinic Schedule Grid, left click open time slot. |  |  |  |
|  |  |  | Right-click and select Add Appointment. |  |  |  |
|  |  |  | From New Appointment dialog, select drop down arrow in Duration field. |  |  |  |
|  |  |  | Confirm Appt. length options are equal to or a multiple of the Clinic's defined increments per hour. |  |  |  |
|  |  |  | Select Appt. length option from Duration drop down list. |  |  |  |
|  |  |  | Click OK in New Appointment dialog. |  |  |  |
|  |  |  | From Pending Appointment Window select newly created appointment. |  |  |  |
|  |  |  | From Clinic Schedule Grid, right click new appointment and select View Appointment. |  |  |  |
|  |  |  | Confirm Appointment Length is equal to duration selected in New Appointment dialog. |  |  |  |
|  |  |  | Log into VistA, go to APPT Management |  |  |  |
|  |  |  | Select patient. |  |  |  |
|  |  |  | Expand Entry. | Validate the correct appointment length is displayed. |  |  |

### TEST CASE 20: Verify that user does NOT receive “unhandled exception” after clicking search for patient

**Prerequisite:**

* User has not logged into any other system--VistA or CPRS--prior to logging into VS GUI.

**20.1 ISSUE: Received unhandled exception after clicking search for patient**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_1 | I12521476FY17 |  | First thing in the day, without having logged into any other system--VistA or CPRS, then log on to VS GUI. |  |  |  |
|  |  |  | Type patient last name in Search field. |  |  |  |
|  |  |  | Select SEARCH button. |  |  |  |
|  |  |  | Drop down displays with patient name for selection | Verify that an Unhandled Exception error does not occur. |  |  |

### TEST CASE 21: Verify that the Provider or Patient will display when tabbing to Requested By box and type PR or PA.

**Prerequisite:**

* N/A

**21.1 ISSUE: Provider or Patient No Longer Coming Up when I tab to Requested By box and type PR or PA.**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_21.1 | I12521882FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Search and select a patient |  |  |  |
|  |  |  | Select the APPT request |  |  |  |
|  |  |  | Complete Clinic, CID, and Appointment Type fields. |  |  |  |
|  |  |  | From Requested By field type PA. | Confirm PATIENT displays in Requested By field. |  |  |
|  |  |  | Delete patient and type PR. | Confirm PROVIDER displays in Requested By field. |  |  |
|  |  |  | Complete APPT request. |  |  |  |

### TEST CASE 22: Verify the ability to enter “x” in work phone number to define extension.

**Prerequisite:**

* N/A

**22.1 Unable to enter “x” in work phone number to define extension.**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_22.1 | I12522168FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Search and Select a patient. |  |  |  |
|  |  |  | Click Cancel from the Request Type window |  |  |  |
|  |  |  | Press CTRL +P to launch the Patient Info dialog |  |  |  |
|  |  |  | Expand Permanent Address |  |  |  |
|  |  |  | Click on Patient Work Phone and enter a phone number in the following format: 999-999-9999 x9999. |  |  |  |
|  |  |  | Click OK |  |  |  |
|  |  |  | Do CTRL + P again. | Verify that the Patient Work Phone entered is saved and displays in the (999) 999-9999 X9999 format. |  |  |
|  |  |  | Click Cancel. |  |  |  |
|  |  |  | Log on to VistA |  |  |  |
|  |  |  | Access Patient Inquiry |  |  |  |
|  |  |  | Enter the appropriate patient name |  |  |  |
|  |  |  | View Office Phone | Verify the Office Phone number is stored as 999-999-9999 x9999. |  |  |

### TEST CASE 23: Verify that there are Heavy grid lines in clinic schedule for areas defined with availability.

**Prerequisite:**

* Clinic with defined availability.
* Access to SET UP A CLINIC option in VistA.

**23.1 ISSUE: Heavy grid lines in clinic schedule for areas no longer defined with availability.**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_23.1 | I12522371FY17 |  | Log into VistA and navigate to SCHEDULING MANAGER>SUPERVISOR MENU>SET UP A CLINIC option. |  |  |  |
|  |  |  | Select clinic with already defined availability pattern for afternoon time span. |  |  |  |
|  |  |  | Enter through defined fields to Availability Prompt. |  |  |  |
|  |  |  | Enter specific date at Availability prompt. (ex. 04/19/2017) |  |  |  |
|  |  |  | At Time: prompt enter new time span of availability for the day that is different than previous availability. (Ex. previous availability has 1300-1600 new availability is 0800-1300.) |  |  |  |
|  |  |  | Enter available slot count. |  |  |  |
|  |  |  | Hit ENTER at Time: prompt. |  |  |  |
|  |  |  | Answer NO At PATTERN OK FOR xxxx INDEFINITELY? prompt. |  |  |  |
|  |  |  | Answer YES at specific date change (ex. ...FOR APR 19, 2017? No// YES) |  |  |  |
|  |  |  | Enter Shift+6 (^) at rest of date prompts. Only changing availability pattern for a specific date. |  |  |  |
|  |  |  | Log into VS GUI. |  |  |  |
|  |  |  | From Resource Pane, search and select clinic from step 2. |  |  |  |
|  |  |  | Navigate to date that had availability pattern defined. | Confirm heavy grid lines are only showing during times of newly defined availability and are no longer displaying during previous defined availability. |  |  |

### TEST CASE 24: Verify that the APPT Comments are updated in the RM Grid after they are revised.

**Prerequisite:**

* Patient with existing APPT Request type.

**24.1 ISSUE: APPT Comments Are Not Updated in the RM Grid After They Are Revised.**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_24.1 | I12523876FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Select the appropriate patient |  |  |  |
|  |  |  | Click Cancel on the Request Type dialog |  |  |  |
|  |  |  | Select APPT Request and transfer to EWL. |  |  |  |
|  |  |  | Add comment in EWL | Validate comment displays in RM Grid. |  |  |
|  |  |  | Select EWL again, then Edit Request |  |  |  |
|  |  |  | Edit Comment | Validate RM Grid has updated comment. |  |  |

### TEST CASE 25: Verify that Provider Names are displayed

**Prerequisite:**

* N/A

**25.1 ISSUE: Provider Names Not Being Displayed (APPT Request).**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_25.1 | I12524388FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Search and Select a patient |  |  |  |
|  |  |  | Click OK on Request Type dialog |  |  |  |
|  |  |  | Enter Clinic name and CID/Preferred Date |  |  |  |
|  |  |  | Select Provider for Requested By |  |  |  |
|  |  |  | Enter 3 characters to search for the provider | Verify Drop down box displays matching results. |  |  |
|  |  |  | Backspace until the box is empty, and put in another three letters to get a different list of providers. | Verify that you should not need to click the down arrow in either step 7 or 8 to see the list, that it should just appear |  |  |

**25.2 ISSUE: Provider Names Not Being Displayed (RECALL Request).**

**Prerequisite:**

* N/A

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_25.2 | I12524388FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Search and Select a patient |  |  |  |
|  |  |  | Click Recall on Request Type dialog and click OK |  |  |  |
|  |  |  | Enter Clinic name and CID/Preferred Date |  |  |  |
|  |  |  | Select Provider for Requested By |  |  |  |
|  |  |  | Enter 3 characters to search for the provider | Verify Drop down box displays matching results. |  |  |
|  |  |  | Backspace until the box is empty, and put in another three letters to get a different list of providers. | Verify that you should not need to click the down arrow in either step 7 or 8 to see the list, that it should just appear |  |  |

### TEST CASE 26: Verify that the user is able to see Any or All Clinics when using the Clinic Abbreviation

**Prerequisite:**

1. Same Clinic Abbreviation linked to multiple clinics

2. Same Clinic Abbreviation linked to multiple Recall Clinics with Recall Letter defined

3. Same Clinic Abbreviation linked to multiple Wait List Clinic Locations

4. Same Clinic Abbreviation linked to multiple Prohibited Clinics

5. User has SDWL Menu to perform Transfer to EWL

6. Patient has APPT request

**26.1 ISSUE: User is Not Seeing Any or All Clinics When Using the Clinic Abbreviation (Clinic Schedule).**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_26.1 | I12524663FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Enter clinic abbreviation (2 chars min) in the Search box for Clinic Schedule | Verify that the Drop down lists matching clinics.  Verify sort order of returned list displays matching Abbreviations first followed by matching Clinic Names. |  |  |

**26.2 ISSUE: User is Not Seeing Any or All Clinics When Using the Clinic Abbreviation (EWL Request).**

**Prerequisite:**

1. Same Clinic Abbreviation linked to multiple clinics

2. Same Clinic Abbreviation linked to multiple Recall Clinics with Recall Letter defined

3. Same Clinic Abbreviation linked to multiple Wait List Clinic Locations

4. Same Clinic Abbreviation linked to multiple Prohibited Clinics

5. User has SDWL Menu to perform Transfer to EWL

6. Patient has APPT request

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_26.2 | I12524663FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Search and select a Patient with the APPT request |  |  |  |
|  |  |  | Click Cancel on the Request Type dialog |  |  |  |
|  |  |  | Right click on the APPT request |  |  |  |
|  |  |  | Select APPT/Veteran Disposition. |  |  |  |
|  |  |  | Select Transfer to EWL |  |  |  |
|  |  |  | Click on the Clinic field |  |  |  |
|  |  |  | Enter clinic abbreviation (2 chars min) in the Clinic field |  |  |  |
|  |  |  | Drop down lists matching clinics | Verify sort order of returned list displays matching Abbreviations first followed by matching Clinic Names.  If more than 50 are found, a message is displayed saying that there are more matches and once you click OK the 50 matches are displayed. |  |  |
|  |  |  | Select the appropriate clinic. |  |  |  |
|  |  |  | Define any other required field |  |  |  |
|  |  |  | Click OK | Verify request has the correct Clinic and correct Clinic Schedule is displayed. |  |  |

**26.3 ISSUE: User is Not Seeing Any or All Clinics When Using the Clinic Abbreviation (RECALL Request).**

**Prerequisite:**

1. Same Clinic Abbreviation linked to multiple clinics

2. Same Clinic Abbreviation linked to multiple Recall Clinics with Recall Letter defined

3. Same Clinic Abbreviation linked to multiple Wait List Clinic Locations

4. Same Clinic Abbreviation linked to multiple Prohibited Clinics

5. User has SDWL Menu to perform Transfer to EWL

6. Patient has APPT request

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_26.3 | I12524663FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Search and select a Patient with the APPT request |  |  |  |
|  |  |  | Click Recall on the Request Type dialog, then click OK |  |  |  |
|  |  |  | Enter Recall Date |  |  |  |
|  |  |  | Enter Recall Appt Type. |  |  |  |
|  |  |  | Click on the Clinic field |  |  |  |
|  |  |  | Enter clinic abbreviation **(2 chars min)** in the Clinic field |  |  |  |
|  |  |  | Drop down lists matching clinics | Verify sort order of returned list displays matching Abbreviations first followed by matching Clinic Names.  If more than 50 are found, a message is displayed saying that there are more matches and once you click OK the 50 matches are displayed. |  |  |
|  |  |  | Select the appropriate clinic. |  |  |  |
|  |  |  | Enter Recall Provider. |  |  |  |
|  |  |  | Click OK. | Verify request has the correct Clinic and correct Clinic Schedule is displayed. |  |  |

**26.4 ISSUE: User is Not Seeing Any or All Clinics When Using the Clinic Abbreviation (APPT Request).**

**Prerequisite:**

1. Same Clinic Abbreviation linked to multiple clinics

2. Same Clinic Abbreviation linked to multiple Recall Clinics with Recall Letter defined

3. Same Clinic Abbreviation linked to multiple Wait List Clinic Locations

4. Same Clinic Abbreviation linked to multiple Prohibited Clinics

5. User has SDWL Menu to perform Transfer to EWL

6. Patient has APPT request

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_26.4 | I12524663FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Search and select a Patient |  |  |  |
|  |  |  | Place a New APPT request |  |  |  |
|  |  |  | Enter clinic abbreviation **(2 chars min)** in the Clinic field. |  |  |  |
|  |  |  | Drop down lists matching clinics | Verify sort order of returned list displays matching Abbreviations first followed by matching Clinic Names.  If more than 50 are found, a message is displayed saying that there are more matches and once you click OK the 50 matches are displayed. |  |  |
|  |  |  | Select the appropriate clinic. |  |  |  |
|  |  |  | Define any other required field. |  |  |  |
|  |  |  | Click OK. | Verify request has the correct Clinic and correct Clinic Schedule is displayed. |  |  |

**26.5 ISSUE: User is Not Seeing Any or All Clinics When Using the Clinic Abbreviation (System Tab Availability).**

**Prerequisite:**

1. Same Clinic Abbreviation linked to multiple clinics

2. Same Clinic Abbreviation linked to multiple Recall Clinics with Recall Letter defined

3. Same Clinic Abbreviation linked to multiple Wait List Clinic Locations

4. Same Clinic Abbreviation linked to multiple Prohibited Clinics

5. User has SDWL Menu to perform Transfer to EWL

6. Patient has APPT request

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_26.5 | I12524663FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Click System tab |  |  |  |
|  |  |  | Click Availability |  |  |  |
|  |  |  | Enter abbreviation in the Searcy by Name box **(2 chars min)**. |  |  |  |
|  |  |  | Matching clinics display in the bottom panel | Verify sort order of returned list displays matching Abbreviations first followed by matching Clinic Names.  If more than 50 are found, a message is displayed saying that there are more matches and once you click OK the 50 matches are displayed. |  |  |

**26.6 ISSUE: User is Not Seeing Any or All Clinics When Using the Clinic Abbreviation (System Tab, Scheduling Management).**

**Prerequisite:**

* User needs SDECZMGR Key

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_26.6 | I12524663FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Click System tab |  |  |  |
|  |  |  | Click Scheduling Management |  |  |  |
|  |  |  | Enter clinic abbreviation search in the Prohibited Clinics box **(2 chars min)**. |  |  |  |
|  |  |  | Click Find. |  |  |  |
|  |  |  | Matching clinics display in the bottom panel | Verify sort order of returned list displays matching Abbreviations first followed by matching Clinic Names.  If more than 50 are found, a message is displayed saying that there are more matches and once you click OK the 50 matches are displayed. |  |  |
|  |  |  | Click Clinic Groups tab | Verify that matching clinics are displayed in the bottom panel. |  |  |
|  |  |  | Enter clinic abbreviation search in the Resources box |  |  |  |
|  |  |  | Click Find. | Verify that matching clinics are displayed in the bottom panel.  Verify the list displays Clinics that matches the abbreviation followed by clinics matching the clinic name.  If more than 50 are found, a message is displayed saying that there are more matches and once you click OK the 50 matches are displayed. |  |  |

**26.7 ISSUE: User is Not Seeing Any or All Clinics When Using the Clinic Abbreviation (Reports Tab).**

**Prerequisite:**

* User needs SDECZMGR Key

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_26.7 | I12524663FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Click Reports tab |  |  |  |
|  |  |  | Click Clinics |  |  |  |
|  |  |  | Enter clinic abbreviation search in the Clinics Search box **(2 chars min)**. |  |  |  |
|  |  |  | Click Search. | Verify sort order of returned list displays matching Abbreviations first followed by matching Clinic Names.  If more than 50 are found, a message is displayed saying that there are more matches and once you click OK the 50 matches are displayed. |  |  |

### TEST CASE 27: Verify that the Clinic drop-down box drops when a New Recall Request is created.

**Prerequisite:**

* Recall clinic with defined Recall Letter.

**27.1 ISSUE: Clinic Drop Down Box Isn't Dropping When I Create a New Recall Request**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_27.1 | I12542160FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Search and select test patient. |  |  |  |
|  |  |  | In Request type dialog, select Recall. |  |  |  |
|  |  |  | In Recall Request dialog, complete Recall Date, Recall Date (Per Patient), Recall APPT Type, Fasting, and Length of Appt fields. |  |  |  |
|  |  |  | In Clinic field type first 2 characters of Clinic name with defined Recall letter. | Confirm Clinic Drop Down list displays from which user can select Recall clinic. |  |  |

### TEST CASE 28: Verify that the Appt Block for Unscheduled Appts displays the time selected in the Calendar Grid.

**Prerequisite:**

* APPT Request previously created for clinic with defined availability for today. APPT Request with CID Date for Today and Requested By = patient.

**28.1 IOC: Appt Block for Unscheduled Appts is NOT Displaying the Time Selected in the Calendar Grid.**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_28.1 | I12525300FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Search and select the appropriate patient |  |  |  |
|  |  |  | Select the APPT request from Request Management (RM) Grid. |  |  |  |
|  |  |  | From Clinic Schedule Grid, left click time slot prior to clinic start time for current day. |  |  |  |
|  |  |  | Right click and select Create Walk-In Appointment. | Confirm time displayed in Start Time field is the same as the time slot selected. As an example, 7am time selected and 7:00am displays in Start Time field. |  |  |
|  |  |  | Click OK in New Appointment dialog. |  |  |  |
|  |  |  | Complete Appointment Check-In dialog. |  |  |  |
|  |  |  | Click OK in Closing Request dialog. |  |  |  |

**28.2 ISSUE: Appt Block for Unscheduled Appts is NOT Displaying the Time Selected in the Calendar Grid.**

**Prerequisite:**

* APPT Request previously created for clinic with defined availability for today. APPT Request with CID Date for Today and Requested By = patient.

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/ Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_28.2 | I12525300FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Search and select the appropriate patient |  |  |  |
|  |  |  | Select the APPT request from Request Management (RM) Grid. |  |  |  |
|  |  |  | Left click time slot during clinic's defined availability for current day. |  |  |  |
|  |  |  | Right click and select Create Walk-In Appointment. | Confirm time displayed in Start Time field is the same as the time slot selected. As an example, 1pm time selected and 1:00pm displays in Start Time field. |  |  |
|  |  |  | Click OK in New Appointment dialog. |  |  |  |
|  |  |  | Complete Appointment Check-In dialog. |  |  |  |
|  |  |  | Click OK in Closing Request dialog. |  |  |  |

**28.3 ISSUE: Appt Block for Unscheduled Appts is NOT Displaying the Time Selected in the Calendar Grid.**

**Prerequisite:**

* APPT Request previously created for clinic with defined availability for today. APPT Request with CID Date for Today and Requested By = patient.

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_28.2 | I12525300FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Search and select the appropriate patient |  |  |  |
|  |  |  | Select the APPT request from Request Management (RM) Grid. |  |  |  |
|  |  |  | Left click time slot during clinic's defined availability for current day. |  |  |  |
|  |  |  | Right click and select Create Walk-In Appointment. | Confirm time displayed in Start Time field is the same as the time slot selected. As an example, 8pm time selected and 8:00pm displays in Start Time field. |  |  |
|  |  |  | Click OK in New Appointment dialog. |  |  |  |
|  |  |  | Complete Appointment Check-In dialog. |  |  |  |
|  |  |  | Click OK in Closing Request dialog. |  |  |  |

### TEST CASE 29: Verify that MRTC Find Appointment Dialog will automatically display.

**Prerequisite:**

* Access to Tasks Tab.
* Test patient that does not have any other pending requests on Request Management (RM) Grid.

**29.1 ISSUE: MRTC Find Appointment Dialog will NOT Automatically Display.**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_1 | I12558918FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Search and select test patient. |  |  |  |
|  |  |  | In Request type dialog, select APPT. |  |  |  |
|  |  |  | From Appointment Request dialog, complete Clinic, CID, Appointment Type, and Requested By fields. |  |  |  |
|  |  |  | Check Multiple Appointments Required check box. |  |  |  |
|  |  |  | Make Number of Appointments Required = 4. |  |  |  |
|  |  |  | Make Interval Between Appointments = 7. |  |  |  |
|  |  |  | Click OK. | Confirm Request Management (RM) Grid updates with Parent MRTC Request.  Verify that Find Appointment dialog is automatically displayed. |  |  |

### TEST CASE 30: Verify that the correct Duration is displayed in the Dropdown Box.

**Prerequisite:**

* 20 Minutes - Access to Tasks Tab. Clinic defined as VL Clinic with Increments = 20.
* Patient has an APPT Request for a clinic defined as VL Clinic with Increments = 20.

**X.1 ISSUE: Correct Duration is not in the Dropdown Box.**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_30.1 | I12563921FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | From Tasks Tab, search and select appropriate test patient. |  |  |  |
|  |  |  | From Request Type dialog, Click Cancel. |  |  |  |
|  |  |  | Select APPT Request for appropriate clinic defined as VL clinic from RM Grid. |  |  |  |
|  |  |  | From Clinic Schedule Grid, left click open time slot. |  |  |  |
|  |  |  | Right-click and select Add Appointment. |  |  |  |
|  |  |  | From New Appointment dialog, select drop down arrow in Duration field. | Confirm Appt. length options are equal to or a multiple of the Clinic's defined increments per hour (=20 minutes). |  |  |
|  |  |  | Select Appt. length option from Duration drop down list. |  |  |  |
|  |  |  | Click OK in New Appointment dialog. |  |  |  |
|  |  |  | From Pending Appointment Window select newly created appointment. |  |  |  |
|  |  |  | From Clinic Schedule Grid, right click new appointment and select View Appointment. | Confirm Appointment Length is equal to duration selected in New Appointment dialog. |  |  |

**30.2 ISSUE: Correct Duration is not in the Dropdown Box.**

**Prerequisite:**

* 10 Minutes - Access to Tasks Tab. Clinic defined as VL Clinic with Increments = 10.
* Patient has an APPT Request for a clinic defined as VL Clinic with Increments = 10.

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_30.2 | I12563921FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | From Tasks Tab, search and select appropriate test patient. |  |  |  |
|  |  |  | From Request Type dialog, Click Cancel. |  |  |  |
|  |  |  | Select APPT Request for appropriate clinic defined as VL clinic from RM Grid. |  |  |  |
|  |  |  | From Clinic Schedule Grid, left click open time slot. |  |  |  |
|  |  |  | Right-click and select Add Appointment. |  |  |  |
|  |  |  | From New Appointment dialog, select drop down arrow in Duration field. | Confirm Appt. length options are equal to or a multiple of the Clinic's defined increments per hour (=10 minutes). |  |  |
|  |  |  | Select Appt. length option from Duration drop down list. |  |  |  |
|  |  |  | Click OK in New Appointment dialog. |  |  |  |
|  |  |  | From Pending Appointment Window select newly created appointment. |  |  |  |
|  |  |  | From Clinic Schedule Grid, right click new appointment and select View Appointment. | Confirm Appointment Length is equal to duration selected in New Appointment dialog. |  |  |

### TEST CASE 31: Verify that Clinic Schedule will automatically display for regular single requests.

**Prerequisite:**

* Access to Tasks Tab.
* Test patient that does not have any other pending requests.

**31.1 ISSUE: Clinic Schedule Will Not Automatically Display For Regular Single Requests.**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_31.1 | I12568776FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Search and select test patient. |  |  |  |
|  |  |  | In Request type dialog select APPT. |  |  |  |
|  |  |  | From Appointment Request dialog, complete Clinic, CID, Appointment Type, and Requested By/Provider fields. |  |  |  |
|  |  |  | Click OK. | Confirm Request Management (RM) Grid updates with APPT Request and Clinic Schedule Grid is automatically displayed. |  |  |

### TEST CASE 32: Verify that the User Preference filter does NOT use too many clinics to cause VS GUI to hang

**Prerequisite:**

* User has access to Tasks Tab.

**32.1 ISSUE: User Preference filter using too many clinics causing VS GUI to hang**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_32.1 | I12625138FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | From Ribbon Bar Select User Preferences. |  |  |  |
|  |  |  | Select Clinic/Service Filter. |  |  |  |
|  |  |  | Add 30+ clinics to the filter. |  |  |  |
|  |  |  | Select APPT Request to filter by. |  |  |  |
|  |  |  | Select Save As Default. |  |  |  |
|  |  |  | Click OK. | User Preferences are stored and data selected in Filters loads to Request Management (RM) Grid. |  |  |
|  |  |  | Log out of VS GUI. |  |  |  |
|  |  |  | Log back into VS GUI | Validate that your User Preference saved. |  |  |

### TEST CASE 33: Verify that after filtering to SC visits in User Preferences, the requests are loaded and the loading patient request dialog does not spin

**Prerequisite:**

* User has access to Tasks Tab.

**33.1 ISSUE: After filtering to SC visits in User Preferences, only the loading patient request dialog spins, but never loads any requests**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_33.1 | I12657907FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | From Ribbon Bar Select User Preferences. | Validate that the SC visit filter is no longer available (displaying). |  |  |
|  |  |  | Select wait time filter and then enter a CID/Preferred Date filter | Validate that theWait Time filter gets deleted. |  |  |
|  |  |  | With the CID/Preferred Date checked, check the filter for ENTERE/RR No Date and enter a date | Validate that the CID/Preferred Date is deleted. |  |  |
|  |  |  | Save as default. |  |  |  |
|  |  |  | Click OK. | Validate that User Preferences are stored and data selected in Filters loads to Request Management Grid. (at this point the only filter that should be active is the ENTERED/RR NO DATE |  |  |
|  |  |  | Log out of VS GUI. |  |  |  |
|  |  |  | Log back into VS GUI. | Validate that your User Preference saved. |  |  |

### TEST CASE 34: Verify that when Cancel Available for two separate days, Same Clinic more than 1 request displays on report. [VS GUI Requests Reopened by Cancel Availability [SDEC REQ REOPENED BY SDCANCEL]]

**Prerequisite:**

* User has access to Tasks Tab.

**34.1 ISSUE: When Cancel Available for Two Separate Days, Same Clinic Only 1 Request Displays on Report. [VS GUI Requests Reopened by Cancel Availability [SDEC REQ REOPENED BY SDCANCEL]]**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_34.1 | I12657968FY17 |  | Log into VistA, then navigate to Scheduling Manager's Menu> Supervisor Menu> Cancel Clinic Availability Option. |  |  |  |
|  |  |  | Cancel availability for both days that previously scheduled appointments were scheduled for in the clinic. |  |  |  |
|  |  |  | Navigate to Fileman. |  |  |  |
|  |  |  | Do Inquire on SDEC APPT REQUEST file. |  |  |  |
|  |  |  | At prompt, enter Patient name for first appointment cancelled. Look for APPT REQUEST just reopened by Cancel Clinic Availability. |  |  |  |
|  |  |  | Once correct APPT Request is found say yes to Display Audit Trail in Inquire Mode to Confirm APPT Request is in OPEN status and audit trail shows it was reopened from the SDCANCEL option. |  |  |  |
|  |  |  | Repeat steps 4 through 6 for patient from second appointment cancelled by Cancel Clinic Availability. |  |  |  |
|  |  |  | Navigate to Scheduling Manager's Menu> Outputs> VS GUI Requests Reopened by Cancel Availability. |  |  |  |
|  |  |  | At Clinic prompt type clinic name that had appointments cancelled for two different dates by using Cancel Clinic Availability option. |  |  |  |
|  |  |  | At DEVICE: HOME// hit ENTER to take default. |  |  |  |
|  |  |  | Review generated report. | Confirm both patients/requests are listed in report. |  |  |

### TEST CASE 35: Verify that when searching for a provider clinic a "Loading Screen" displays that screen goes away when the search results are presented.

**Prerequisite:**

1. Active Provider with no clinic association

2. Inactive Clinic that is associated with an activated Provider

**35.1 ISSUE: When searching for a provider clinic a "Loading Screen" displays but does not go away when the search results are presented.**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_35.1 | I9642568FY16 | 1. . | Log on to VS GUI. |  |  |  |
|  |  |  | Click Provider's schedule calendar |  |  |  |
|  |  |  | Search for an active Provider with no Clinic association | Validate that the Provider is not found. |  |  |
|  |  |  | Enter the active Provider with an inactive Clinic. | Validate that the following message displays "There are no Clinics associated with <name of the provider>"  Validate that the user is able to select another Provider. (Confirm there is no spinning). |  |  |

### TEST CASE 36: Verify that a comment symbol is displayed in a column that is supposed to have a symbol.

**Prerequisite:**

* RM Grid has requests with comments

**36.1 ISSUE: Comment Symbol is Displayed in a Column That is Not Supposed to Have a Symbol.**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_36.1 | I9790797FY16 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Click Restore Down |  |  |  |
|  |  |  | Scroll the horizontal bar all the way to the right and then all the way back to the left | Verify the comment symbol stays in the PT Name column. |  |  |

### TEST CASE 37: Verify that the Query Tool with Criteria of EWL and Podiatry Service does NOT produce black screens.

**Prerequisite:**

* Stop Code with a lot of EWLs

**37.1 ISSUE: Query Tool with Criteria of EWL and Podiatry Service Produces Black Screen.**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | **Expected Result** | **Pass/Fail** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_37.1 | R10436662FY16  I12878525FY17 |  | Log on to VS GUI. |  |  |  |
|  |  |  | Click Query |  |  |  |
|  |  |  | Click Request Type filter icon |  |  |  |
|  |  |  | Click EWL click OK. |  |  |  |
|  |  |  | Click Clinics/Services filter icon. |  |  |  |
|  |  |  | Click Service radio button |  |  |  |
|  |  |  | Enter Stop Code Description in the Search box |  |  |  |
|  |  |  | Click Find |  |  |  |
|  |  |  | Click check box for your Stop Code |  |  |  |
|  |  |  | Click OK |  |  |  |
|  |  |  | Change Wait Time to Wait Time ALL DAYS. |  |  |  |
|  |  |  | Click Submit | Verify no black screen occurs while trying to retrieve records.  NOTE: please modify the Service to query as appropriate. |  |  |

### TEST CASE 38: Verify that the SVS GUI Audit Activity Report showing activity for users that are logged into system.

**Prerequisite:**

* 2 Users:
  + 1) **User A** needs SDECZMGR key that is not currently a VS GUI user today (a previous VS GUI user or one that has been on vacation for at least 1 day after the patch was loaded) with many appointments.
  + 2) **User B** needs SDECZMGR key that is currently a VS GUI user today
* Appointment that is scheduled by **User A**

**38.1 ISSUE: SVS GUI Audit Activity Report Showing Activity for Users Not Logged Into System.**

| **Test Case ID** | **Ticket #** | **Step No.** | **Test Step** | | **Expected Result** | | **Pass/Fail** | | **Comment** | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| IOC\_VSE\_38.1 | R9179278FY16  I12878778FY17 |  | Have USER B log on to VS GUI |  | |  | |  | |
|  |  |  | Click Tasks tab |  | |  | |  | |
|  |  |  | Enter/Search for the Clinic that has the appointment to be cancelled |  | |  | |  | |
|  |  |  | Find the appointment on the Clinic Schedule |  | |  | |  | |
|  |  |  | Cancel the Appointment |  | |  | |  | |
|  |  |  | Manager logs into VS GUI |  | |  | |  | |
|  |  |  | Click Reports Tab |  | |  | |  | |
|  |  |  | Click Audit Activity |  | |  | |  | |
|  |  |  | Change Start Date to include Today's Date (the default date should work) |  | |  | |  | |
|  |  |  | Note the counts in the Appointments Cancelled column for User A and User B | Verify that since User A was on leave, there should be no activity for today. | |  | |  | |

## AD-HOC TESTING:

**Description:** <Please describe the test to be conducted>

**Prerequisite:** <Please list any prerequisites that must be performed prior to executing this test.>

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Step No.** | **Test Step (Action)** | **Expected Result** | **Pass/Fail** | **Comment** |
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